

## Subscription plans:

Name	Basic	Starter	Professional	Enterprise
Price monthly EUR	€99/month	Contact sales	Contact sales	Contact sales
Minimum payment interval	3 months	3 months	2 months	1 month
Onboarding (one-off)* (waived with a prepayment for a year)	€300	€300	€300	€300
Developer hours included	0 hours included.	10 hours included.	40 hours included	Custom (min 80 hours)
Price of developer hour over the limit in the package	Contact sales	Contact sales	Contact sales	Contact sales
Package specification				
Number of sites supported	1 (next website €50/month)	1 (next website €50/month)	1 (next website €50/month)	1 (next website €50/month)
1 click copy of the website on our servers set up during onboarding (For testing and staging changes/fixes)	YES	YES	YES	YES
Maintenance of infrastructure required to fix, test, deploy	YES	YES	YES	YES
Readiness to react to P1 incidents* (best-effort basis)	Avg. response time 6h**	Avg. response time 6h**	Avg. response time 4h**	Avg. response time 1h**
Readiness to react to P2 incidents*	Avg. response time 48h*	Avg. response time 48h*	Avg. response time 24h**	Avg. response time 24h**
Other incidents*	Per schedule	Per schedule	Per schedule	Per schedule
Availability to perform other development on the website	Per schedule	Per schedule	Per schedule	Per schedule
GIT repository hosting	YES	YES	YES	YES
1 click deployment to live server	YES	YES	YES	YES
Jira access	Up to 4 users	Up to 4 users	YES	YES
Slack access (one user account)	Up to 2 users	Up to 2 users	Up to 4 accounts	YES
Support for e-commerce websites	YES	YES	YES	YES
Support for multisite installations	YES	YES	YES	YES
Dedicated Account Manager	YES	YES	YES	YES
Website hosting	NO	NO	NO	NO
Uptime monitoring	YES	YES	YES	YES
Daily website backup	NO	NO	NO	NO
Additional available services				
SEO audit	Contact sales			
Code audit	Contact sales			
Security audit	Contact sales			
Performance audit	Contact sales			

Contact us: [sales@droptica.com](mailto:sales@droptica.com)



